

Payment Card Industry (PCI) Data Security Standard

Attestation of Compliance for Onsite Assessments – Service Providers

Version 3.2.1 Revision 2 September 2022



Document Changes

| Date | Version | Description |
|----------------|------------|--|
| September 2022 | 3.2.1 | Ipdated to reflect the inclusion of UnionPay as a Participating Payment Brand. |
| | Revision 2 | |



Section 1: Assessment Information

Instructions for Submission

This Attestation of Compliance must be completed as a declaration of the results of the service provider's assessment with the *Payment Card Industry Data Security Standard Requirements and Security Assessment Procedures (PCI DSS).* Complete all sections: The service provider is responsible for ensuring that each section is completed by the relevant parties, as applicable. Contact the requesting payment brand for reporting and submission procedures.

| Part 1. Service Provider and Qualified Security Assessor Information | | | | | | |
|--|--|---|--|--------------------------------------|------|---------------|
| Part 1a. Service Provid | ler Organization Info | rmation | | | | |
| Company Name: | LINKAPI TECNO S.A. | LINKAPI TECNOLOGIA DBA (doing LINKAPI S.A. DBA (doing business as): | | | | |
| Contact Name: | Patricia de Souza Pachere | Patricia de Souza Lira Pachere | | Privacy IT Governance Coordinator | | rnance |
| Telephone: | +55 11 97660-88 | +55 11 97660-8863 | | patricia.lira@semantix.ai | | |
| Business Address: | | Avenida Eusébio Matoso, 1.375, 13º andar, conjunto 1301, Pinheiros. | | São Paulo | כ | |
| State/Province: | SP | SP Country: Brazil | | | Zip: | 05423- 180 |
| URL: | https://www.semantix.ai/linkapi-agora-e-semantix | | | | | |

| Part 1b. Qualified Security Assessor Company Information (if applicable) | | | | | | |
|--|------------------------|-------------------------------------|-----------|-------------------|------|----------|
| Company Name: | Insside Informació | Insside Información Inteligente SRL | | | | |
| Lead QSA Contact Name: | Cristian Foix | | Title: | QSA | | |
| Telephone: | +54 (11) 52738800 | | E-mail: | cfoix@insside.net | | |
| Business Address: | Av. Leandro N Alem 584 | | City: | CABA | | |
| State/Province: | Buenos Aires Country: | | Argentina | | Zip: | C1425DTH |
| URL: | www.insside.net | | | | | <u>.</u> |

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| Part 2. Executive Summary | | | | | |
|--|--|--|--|--|--|
| Part 2a. Scope Verification | | | | | |
| Services that were INCLUDED in the scope of the PCI DSS Assessment (check all that apply): | | | | | |
| Name of service(s) assessed: | Payment Gateway | | | | |
| Type of service(s) assessed: | | | | | |
| Hosting Provider: | Managed Services (specify): | Payment Processing: | | | |
| Applications / software | Systems security services | POS / card present Internet / e-commerce | | | |
| Infrastructure / Network Physical space (co-location) | Physical security Terminal Management System | ☐ MOTO / Call Center ☐ ATM | | | |
| | Other services (specify): | Other processing (specify): | | | |
| Web Security services | | Processing and translating card transaction data | | | |
| 3-D Secure Hosting Provider | | | | | |
| Shared Hosting Provider | | | | | |
| Other Hosting (specify): | | | | | |
| Account Management | Fraud and Chargeback | Payment Gateway/Switch | | | |
| Back-Office Services | Issuer Processing | Prepaid Services | | | |
| Billing Management | Loyalty Programs | Records Management | | | |
| Clearing and Settlement | Merchant Services | Tax/Government Payments | | | |
| Network Provider | | | | | |
| Others (specify): | | | | | |

Note: These categories are provided for assistance only, and are not intended to limit or predetermine an entity's service description. If you feel these categories don't apply to your service, complete "Others." If you're unsure whether a category could apply to your service, consult with the applicable payment brand.

| Part 2a. Scope Verification (Services that are provided b the PCI DSS Assessment (ch | y the service provider but were N | OT INCLUDED in the scope of |
|---|--|---|
| Name of service(s) not assessed: | Not applicable | |
| Type of service(s) not assessed: | · | |
| Hosting Provider: Applications / software Hardware Infrastructure / Network Physical space (co-location) Storage Web Security services 3-D Secure Hosting Provider Other Hosting (specify): | Managed Services (specify): Systems security services IT support Physical security Terminal Management System Other services (specify): | Payment Processing: POS / card present Internet / e-commerce MOTO / Call Center ATM Other processing (specify): |
| Account Management | Fraud and Chargeback | Payment Gateway/Switch |
| Back-Office Services | Suer Processing | Prepaid Services |
| Billing Management | Loyalty Programs | Records Management |
| Clearing and Settlement Intervices Intervices Tax/Government Payments | | |
| Others (specify): | 1 | |



| Part 2b. Description of Payment Card Business | | |
|--|--|--|
| Describe how and in what capacity your business stores, processes, and/or transmits cardholder data. | LinkAPI - Semantix is a technology company working like an API integration and management platform. The company provides a specific solution to connect any market solution and translate the card transaction information received by an external solution, according to the type of message format, to a specific code that can be understood by acquires and processors. | |
| | LinkAPI - Semantix only processes and transmits cardholder data and does not store it. | |
| | The card data (full PAN, CVV, CVC, expiration data and cardholder name) is captured by LinkAPI - Semantix's Clients, through e-commerce application that is not a LinkAPI - Semantix solution (e-commerce solution is never provided by LinkAPI - Semantix), that encrypt the data during the transmitting (HTTPS with TLSv1.2) and sends the authorization request to LinkAPI - Semantix environment via Internet connection (HTTPS with TLSv1.2). The authorization request is received and processed via API OCC and sends the authorization requesting to sub acquires and acquires in a secure connection (HTTPS with TLSv1.2). LinkAPI - Semantix does not store any PAN or sensitive data to persistent storage. | |
| | There is no retention of clear-text cardholder data even in volatile memory, once the authorization process is finished the PAN card data is purged of volatile memory by automatic process. | |
| | LinkAPI - Semantix works as a bridge between the customer and the payment gateway. In this way, it only transmits transactions securely, using Microsoft Azure PaaS Services infraestructure. | |
| Describe how and in what capacity your business is otherwise involved in or has the ability to impact the security of cardholder data. | Not applicable | |

Part 2c. Locations

List types of facilities (for example, retail outlets, corporate offices, data centers, call centers, etc.) and a summary of locations included in the PCI DSS review.

| Type of facility: | Number of facilities of this type | Location(s) of facility (city, country): |
|------------------------------------|--------------------------------------|--|
| Example: Retail outlets | 3 | Boston, MA, USA |
| Datacenter - Microsoft Azure Cloud | 2 | EAST USA. |
| | | |
| | | |

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Part 2d. Payment Applications

Does the organization use one or more Payment Applications? 🛛 Yes 🗌 No

Provide the following information regarding the Payment Applications your organization uses:

| Payment Application Name | Version Number | Application Vendor | Is application PA-DSS Listed? | PA-DSS Listing Expiry date (if applicable) |
|-----------------------------|-------------------|-----------------------|----------------------------------|--|
| API-OCC | 1.93323 | LinkAPI - Semantix | 🗌 Yes 🛛 No | Not Applicable |
| | | | 🗌 Yes 🗌 No | |
| | | | 🗌 Yes 🗌 No | |
| | | | 🗌 Yes 🗌 No | |
| | | | 🗌 Yes 🗌 No | |
| | | | 🗌 Yes 🗌 No | |
| | | | 🗌 Yes 🗌 No | |
| | | | 🗌 Yes 🗌 No | |

| Part 2e. Description of Environment | | | |
|--|---|--|--|
| Provide a <i>high-level</i> description of the environment covered by this assessment. | This assessment covered the processing cardholder data and transaction message translate for card-not-present that is received | | |
| For example: Connections into and out of the cardholder data environment (CDE). Critical system components within the CDE, such as POS devices, databases, web servers, etc., and any other necessary payment components, as applicable. | e-commerce solutions, that it is Semantix's responsibility, and interconnection with acquirer's payment gateway netowork that transaction via Internet commu Critical systems of the compare processed and transmited with Azure Cloud are protected acco Azure's certification together w LinkAPI - Semantix controls lik access control, strong security internal application. | s not LinkAPI - the , sub-acquirers or at is sending the unication for them. by whom are in the Microsoft ording to PCI DSS vith internal te: monitoring, | |
| Does your business use network segmentation to affect the scope of your PCI DSS environment? | | Yes 🗌 No | |
| (Refer to "Network Segmentation" section of PCI DSS for guidance on network segmentation) | | | |



Part 2f. Third-Party Service Providers

Does your company have a relationship with a Qualified Integrator & Reseller (QIR) for the purpose of the services being validated?

🗌 Yes 🛛 No

| If Yes: | |
|--|----------------|
| Name of QIR Company: | Not applicable |
| QIR Individual Name: | Not applicable |
| Description of services provided by QIR: | Not applicable |

Does your company have a relationship with one or more third-party service providers (for example, Qualified Integrator Resellers (QIR), gateways, payment processors, payment service providers (PSP), web-hosting companies, airline booking agents, loyalty program agents, etc.) for the purpose of the services being validated?

If Yes:

| Name of service provider: | Description of services provided: |
|--|-----------------------------------|
| Microsoft Corporation - Microsoft Azure Cloud | Cloud Services (PaaS) |
| MongoDB Cloud | MongoDB Cloud Services |
| | |
| | |
| | |
| | |
| Note: Requirement 12.8 annli | an to all antition in this list |

Note: Requirement 12.8 applies to all entities in this list.



Part 2g. Summary of Requirements Tested

For each PCI DSS Requirement, select one of the following:

- **Full** The requirement and all sub-requirements of that requirement were assessed, and no sub-requirements were marked as "Not Tested" or "Not Applicable" in the ROC.
- **Partial** One or more sub-requirements of that requirement were marked as "Not Tested" or "Not Applicable" in the ROC.
- **None** All sub-requirements of that requirement were marked as "Not Tested" and/or "Not Applicable" in the ROC.

For all requirements identified as either "Partial" or "None," provide details in the "Justification for Approach" column, including:

- Details of specific sub-requirements that were marked as either "Not Tested" and/or "Not Applicable" in the ROC
- Reason why sub-requirement(s) were not tested or not applicable

Note: One table to be completed for each service covered by this AOC. Additional copies of this section are available on the PCI SSC website.

| Name of Service Assessed: | | Payment Gateway | | | | |
|---------------------------|----------------------------------|-----------------|------|---|--|--|
| | Details of Requirements Assessed | | | | | |
| PCI DSS Requirement | Full | Partial | None | Justification for Approach (Required for all "Partial" and "None" responses. Identify which sub-requirements were not tested and the reason.) | | |
| Requirement 1: | | | | 1.3.6 - Not applicable. LinkAPI - Semantix does not store CHD. | | |
| Requirement 2: | | | | 2.1.1 - Not applicable. There is no wireless network in scope. | | |
| | | | | 2.2.1 - Not applicable. There are no servers in scope. | | |
| | | | | 2.6 - Not applicable. There is no shared hosting providers in scope. | | |
| Requirement 3: | | | | 3.1, 3.4, 3.5, 3.6 - Not applicable. LinkAPI - Semantix does not store CHD. | | |
| Requirement 4: | | | | 4.1.1 - Not applicable. There is no wireless network in scope. | | |
| Requirement 5: | | | | | | |
| Requirement 6: | | | | 6.4.6 - Not applicable. No significant change occurred within the past 12 months. | | |
| Requirement 7: | | | | | | |
| Requirement 8: | | | | 8.1.5 - Not applicable. There is no third party accessing the PCI scope or working in LinkAPI - Semantix. | | |

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| | | 8.1.6.b, 8.2.1.d, 8.2.1.e, 8.2.4.b, 8.2.5.b - Not applicable. There is no no-consumer customer user accessing the PCI scope in LinkAPI - Semantix. |
|-----------------|--|--|
| | | 8.5.1 - Not Applicable. LinkAPI - Semantix does not maintain remote access to customer premises. |
| | | 8.7 - Not applicable. LinkAPI - Semantix does not store CHD. |
| Requirement 9: | | 9.5 - 9.8 - LinkAPI - Semantix does not store CHD to any type of media. |
| | | 9.9 - Not Applicable. LinkApi - Semantix does not provide any POI device services. All transaction is only performed by card-not-present via e-commerce. |
| Requirement 10: | | 10.2.1 - Not applicable. The PAN is not stored in any way and consequently there is no record of access to the PAN. |
| Requirement 11: | | 11.2.3 - Not Applicable. There were no significant changes in the last 12 months. |
| Requirement 12: | | 12.3.10 - Not Applicable. LinkAPI - Semantix does not store CHD. |
| Appendix A1: | | Not applicable. LinkApi - Semantix is not a shared hosting provider. |
| Appendix A2: | | Not applicable. LinkApi - Semantix does not use SSL and/or early TLS. |



Section 2: Report on Compliance

This Attestation of Compliance reflects the results of an onsite assessment, which is documented in an accompanying Report on Compliance (ROC).

| The assessment documented in this attestation and in the ROC was completed on: | 15/06/2023 | |
|--|------------|------|
| Have compensating controls been used to meet any requirement in the ROC? | 🗌 Yes | 🖾 No |
| Were any requirements in the ROC identified as being not applicable (N/A)? | 🛛 Yes | 🗌 No |
| Were any requirements not tested? | 🗌 Yes | 🖾 No |
| Were any requirements in the ROC unable to be met due to a legal constraint? | Yes | 🛛 No |



Section 3: Validation and Attestation Details

Part 3. PCI DSS Validation

This AOC is based on results noted in the ROC dated 15/06/2023.

Based on the results documented in the ROC noted above, the signatories identified in Parts 3b-3d, as applicable, assert(s) the following compliance status for the entity identified in Part 2 of this document (*check one*):

- Compliant: All sections of the PCI DSS ROC are complete, all questions answered affirmatively, resulting in an overall COMPLIANT rating; thereby *LINKAPI TECNOLOGIA S.A* has demonstrated full compliance with the PCI DSS.
- Non-Compliant: Not all sections of the PCI DSS ROC are complete, or not all questions are answered affirmatively, resulting in an overall NON-COMPLIANT rating, thereby (Service Provider Company Name) has not demonstrated full compliance with the PCI DSS.

Target Date for Compliance:

An entity submitting this form with a status of Non-Compliant may be required to complete the Action Plan in Part 4 of this document. *Check with the payment brand(s) before completing Part 4.*

Compliant but with Legal exception: One or more requirements are marked "Not in Place" due to a legal restriction that prevents the requirement from being met. This option requires additional review from acquirer or payment brand.

If checked, complete the following:

| Affected Requirement | Details of how legal constraint prevents requirement being met |
|----------------------|--|
| | |
| | |

Part 3a. Acknowledgement of Status

Signatory(s) confirms:

(Check all that apply)

| | The ROC was completed according to the PCI DSS Requirements and Security Assessment Procedures, Version 3.2.1, and was completed according to the instructions therein. |
|-------------|---|
| | All information within the above-referenced ROC and in this attestation fairly represents the results of my assessment in all material respects. |
| | I have confirmed with my payment application vendor that my payment system does not store sensitive authentication data after authorization. |
| | I have read the PCI DSS and I recognize that I must maintain PCI DSS compliance, as applicable to my environment, at all times. |
| \boxtimes | If my environment changes, I recognize I must reassess my environment and implement any additional PCI DSS requirements that apply. |

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|-------------|--|--|--|--|--|
| Part | 3a. Acknowledgement of Status (co | ontinued) | | | |
| | No evidence of full track data ¹ , CAV2, CVC2, CVN2, CVV2, or CID data ² , or PIN data ³ storage after transaction authorization was found on ANY system reviewed during this assessment. | | | | |
| \boxtimes | ASV scans are being completed by the | e PCI SSC Approved | Scanning Vendor Clone Systems | | |
| Part | 3b. Service Provider Attestation | | | | |
| | | ocusigned by: Fricia Lira | | | |
| Sign | ature of Service Provider Executive Office | 88A02B98C39465 C er ∕ ∕ | Date:27/06/2023 | | |
| | vice Provider Executive Officer Name: Pa Pachere | tricia de Souza | <i>Title:</i> Privacy IT Governance Coordinator | | |
| Part | 3c. Qualified Security Assessor (Q | SA) Acknowledger | nent (if applicable) | | |
| | QSA was involved or assisted with this essment, describe the role performed: | ssment. | | | |
| | C | nistian Alberto Foix EC486D851E044C | Weishaupt | | |
| Sigi | nature of Duly Authorized Officer of QSA | Company ↑ | Date: 15/06/2023 | | |
| Dul | y Authorized Officer Name: Cristian Foix | QSA Company: Insside Información | | | |

| Part 3d. Internal Security Assessor (ISA) Involvement (if applicable) | | | |
|---|-----------------|--|--|
| If an ISA(s) was involved or assisted with this assessment, identify the ISA personnel and describe the role performed: | Not applicable. | | |

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¹ Data encoded in the magnetic stripe or equivalent data on a chip used for authorization during a card-present transaction. Entities may not retain full track data after transaction authorization. The only elements of track data that may be retained are primary account number (PAN), expiration date, and cardholder name.

² The three- or four-digit value printed by the signature panel or on the face of a payment card used to verify card-not-present transactions.

³ Personal identification number entered by cardholder during a card-present transaction, and/or encrypted PIN block present within the transaction message.



Part 4. Action Plan for Non-Compliant Requirements

Select the appropriate response for "Compliant to PCI DSS Requirements" for each requirement. If you answer "No" to any of the requirements, you may be required to provide the date your Company expects to be compliant with the requirement and a brief description of the actions being taken to meet the requirement.

Check with the applicable payment brand(s) before completing Part 4.

| PCI DSS Requirement | Description of Requirement | DSS Req | int to PCI uirements ct One) | Remediation Date and Actions (If "NO" selected for any |
|------------------------|---|---------|------------------------------------|--|
| | | YES | NO | Requirement) |
| 1 | Install and maintain a firewall configuration to protect cardholder data | | | |
| 2 | Do not use vendor-supplied defaults for system passwords and other security parameters | | | |
| 3 | Protect stored cardholder data | | | |
| 4 | Encrypt transmission of cardholder data across open, public networks | | | |
| 5 | Protect all systems against malware and regularly update anti-virus software or programs | | | |
| 6 | Develop and maintain secure systems and applications | | | |
| 7 | Restrict access to cardholder data by business need to know | | | |
| 8 | Identify and authenticate access to system components | | | |
| 9 | Restrict physical access to cardholder data | | | |
| 10 | Track and monitor all access to network resources and cardholder data | | | |
| 11 | Regularly test security systems and processes | | | |
| 12 | Maintain a policy that addresses information security for all personnel | | | |
| Appendix A1 | Additional PCI DSS Requirements for Shared Hosting Providers | | | N/A - The entity is not a shared hosting provider. |
| Appendix A2 | Additional PCI DSS Requirements for Entities using SSL/early TLS for Card- Present POS POI Terminal Connections | | | N/A - The entity did not use SSI nor Early TLS. |











UnionPay

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